

NUGEN Audio

***Offline
Installation
and Licensing***



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1 Installation

To install your NUGEN audio product

1. Visit our website: www.nugenaudio.com
2. Log-in to your account by clicking on the 'My Account' link in the top-right corner.
3. Click on the 'My Downloads' tab.
4. Select the desired platform (PC/Mac).
5. Click on the link next to the product you wish to download.
6. Once downloaded, run the installer and follow the on-screen instructions to complete installation. Note that this may require admin access in order to complete successfully. If you do not have an admin account, contact your system administrator for assistance.



2 Licensing

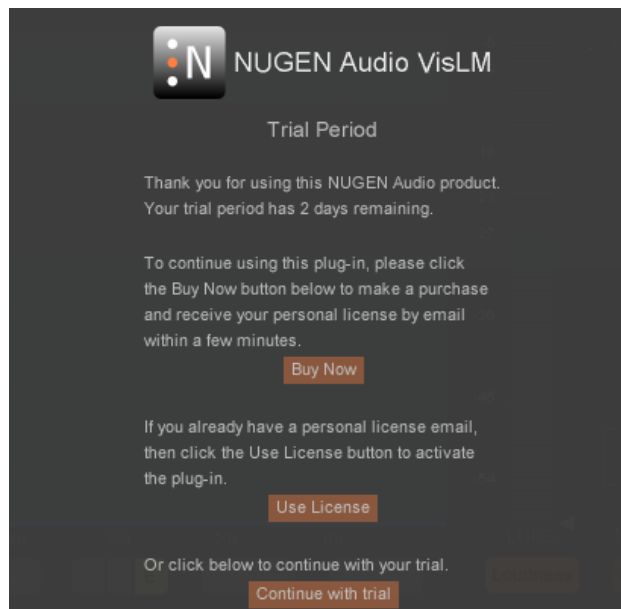
To begin the licensing process you will first need to obtain a license code either:

- a) By purchasing the product from our online shop. You can do this by visiting our [web site](#) directly or by clicking the hot-link within the Plug-in itself if your DAW is online.
- b) By making a purchase from an authorised reseller. In this instance you will either receive the license code at the time of purchase, or directly from the reseller by email or other agreed process at time the of purchase.

Challenge-response (C-R) or licence-code licenses require no additional hardware or software and can be applied to a machine with (online) or without (offline) access to the internet. Note that internet access on another computer is required during the offline licensing process. This document describes the offline licensing process.

Open the plug-in interface within your DAW. The method for doing this varies from host to host. Refer to your plug-in host user guide for details on how to do this if necessary.

Upon opening the plug-in for the first time in each session, you will be prompted by the following screen.



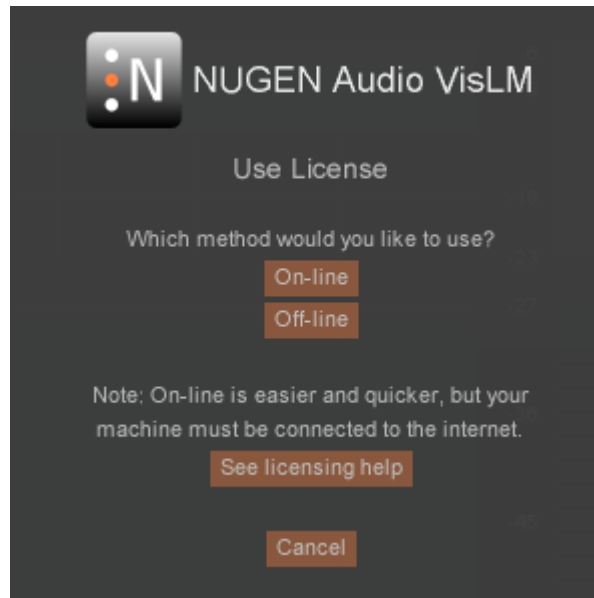
If you have dismissed this screen, you can reach it again by clicking on the NUGEN Audio logo or text within the plug-in, and then selecting 'Licensing' from the menu.

To license your product you will need the license code you received directly after completing your purchase.

If you do not have a license code, [click here](#) to open a browser window to our shop page so you may make a purchase. Your license code will automatically be sent via email as soon as the transaction is complete.

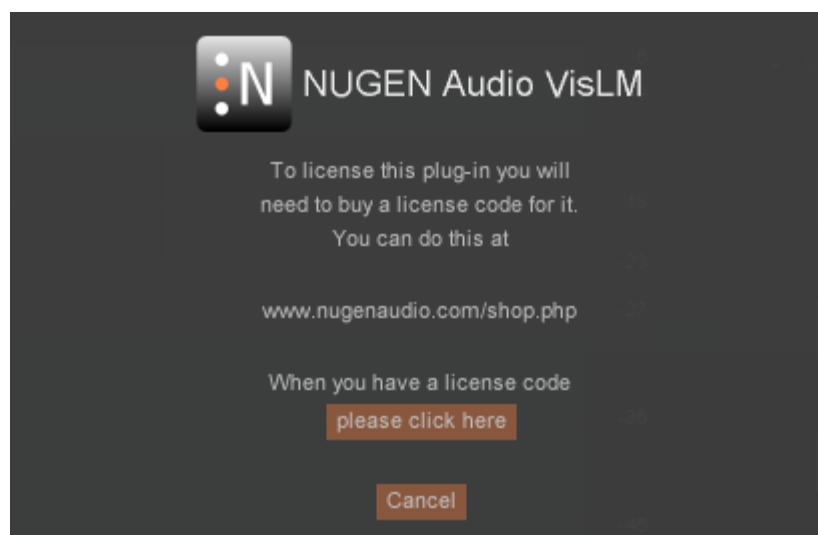
Once you have your license code, click the 'Use license' button.

After clicking the 'Use license' button you will see the licensing option screen below.



Click on the Off-line licensing button. Note that for Off-line licensing, you will require access to the internet from another machine.

After clicking the 'Off-line' button you will see the following screen:



Once you have your license code, click on the 'please click here' button. This takes you to another screen that looks like this:



The Product Id will be the name of the plug-in your are licensing, and must match the Id associated with the license code you are using. The machine key is an identifier that uniquely identifies the machine you are licensing.

On another machine with internet access, visit our licensing page at <http://www.nugenaudio.com/offline.php> which looks like this:

Offline Licensing

Use this form to "Offline License" your NUGEN Audio product

Please select your Product

Please enter your Machine Key

Please enter your License Code

Submit



Select the product that matches the Product Id, and enter the machine key and license code, then click on Submit. You will be shown a page that looks like this:

Offline Licensing

The unlock code for this product on your machine is:



Please copy this code into the box provided in your product.

We recommend you make a note of this code in case there is any problem licensing your product with it.

An email has also been sent to '████████████████████' containing this unlock code.

For further help, please contact licensing@nugenaudio.com

On the machine you are trying to license, click on the continue button, type or paste the unlock code from the web page above (highlighted in red), and then click on 'Continue'.

Click on 'Continue' again to return to the main plug-in interface.

3 Contacting customer support

You can find further help and information on our website.

<http://www.nugenaudio.com/support.php>

or by emailing support@nugenaudio.com

