

NUGEN Audio

***Online
Installation
and Licensing***



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1 Installation

To install your NUGEN audio product

1. Visit our website: www.nugenaudio.com
2. Log-in to your account by clicking on the 'My Account' link in the top-right corner.
3. Click on the 'My Downloads' tab.
4. Select the desired platform (PC/Mac).
5. Click on the link next to the product you wish to download.
6. Once downloaded, run the installer and follow the on-screen instructions to complete installation. Note that this may require admin access in order to complete successfully. If you do not have an admin account, contact your system administrator for assistance.



2 Online licensing

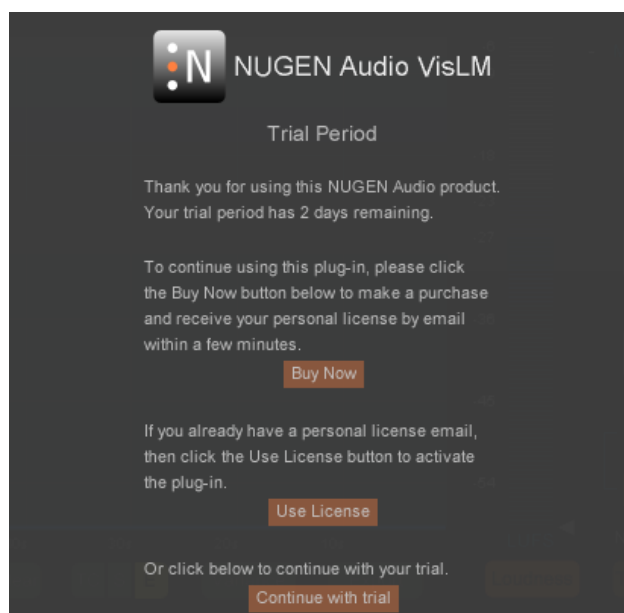
To begin the licensing process you will first need to obtain a license code either:

- a) By purchasing the product from our online shop. You can do this by visiting our [web site](#) directly or by clicking the hot-link within the Plug-in itself if your DAW is online.
- b) By making a purchase from an authorised reseller. In this instance you will either receive the license code at the time of purchase, or directly from the reseller by email or other agreed process at time the of purchase.

Challenge-response (C-R) or licence-code licenses require no additional hardware or software and can be applied to a machine with (online) or without (offline) access to the internet. Note that internet access on another computer is required during the offline licensing process. This document describes the details for online licensing.

Open the plug-in interface within your DAW. The method for doing this varies from host to host. Refer to your plug-in host user guide for details on how to do this if necessary.

Upon opening the plug-in for the first time in each session, you will be prompted by the following screen.



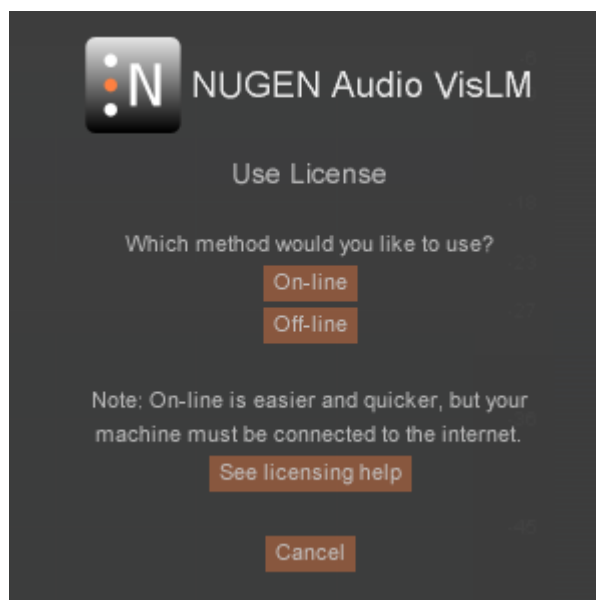
If you have dismissed this screen, you can reach it again by clicking on the NUGEN Audio logo or text within the plug-in, and then selecting 'Licensing' from the menu.

To license your product you will need the license code you received directly after completing your purchase.

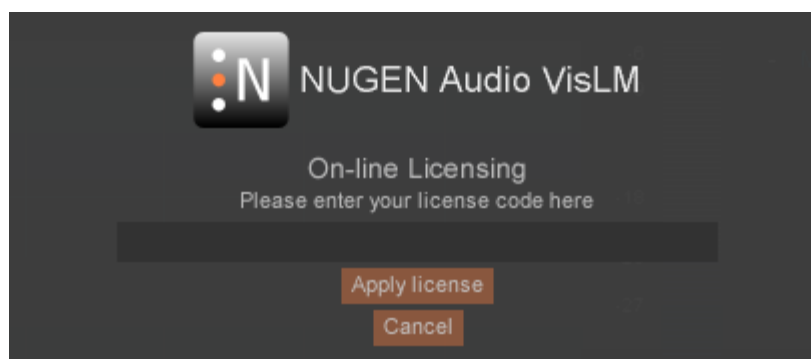
If you do not have a license code, click the 'Buy now' button or [click here](#) to open a browser window to our shop page so you may make a purchase. Your license code will automatically be sent via email as soon as the transaction is complete.

Once you have your license code, click the 'Use license' button.

After clicking the 'Use license' button you will see the licensing option screen below.



Your computer must be connected to the internet to complete online licensing. If this is the case, click on the On-line licensing button.

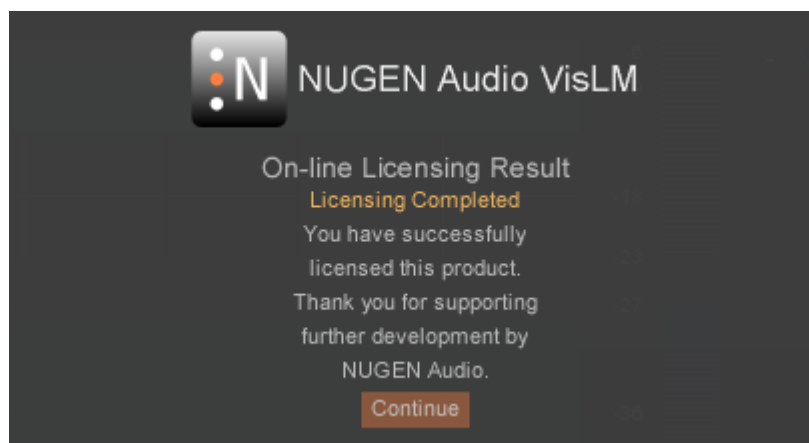


Click on the long grey box and enter the license code you have received then click on 'Apply Licence'. Note that you may use 'cut and paste' commands to copy this license directly from the email if you wish.

The following screen will be shown where you can verify the details are correct. Each purchase entitles you to unlock two copies of the software for your own personal use (eg. Laptop and Studio machine). If the two machines are likely to be used at the same time, you must purchase an additional license. Click 'Yes' to continue or 'No' to cancel the process at this point if you wish to license to another machine.



After clicking the 'yes' button you will complete the online licensing process. Click the 'continue' button to close the licensing system and return to the plug-in.



3 Contacting customer support

You can find further help and information on our website.

<http://www.nugenaudio.com/support.php>

or by emailing support@nugenaudio.com

